# How to Search for Insurance Carrier Filings Using SERFF



# NEW YORK



# SERFF

System for Electronic Rates & Forms Filing

Created by the National Association of Insurance Commissioners (NAIC)

Permits anyone to download insurance carrier form, rate & rules filings



# Address

To use SERFF, go to https://filingaccess.serff.com/sfa/home/XX, where "XX" is the 2-letter abbreviation for the state in which you're searching

To illustrate, I'll go to <u>https://filingaccess.serff.com/sfa/home/NJ</u> to search for New Jersey filings

Backspace over the last two characters in the URL to substitute another state



# Start Screen

#### Click the Begin Search button to start



Begin Search

#### Welcome to SERFF Filing Access!

We are pleased to provide you an alternative method for viewing Rate and Form Filings electronically. If you wish, you can also submit a formal data request to the Department in accordance with the Open Public Records Act at <a href="http://www.state.nj.us/dobi/oprarecords.htm">http://www.state.nj.us/dobi/oprarecords.htm</a>.

#### Need Help?

If you need assistance finding a Filing or public access questions, please contact Christina Holden at (609) 292-5360 ext. 50409 and we will provide you with the assistance you need. We are available Monday through Friday from 8:00 AM to 5:00 PM EST.

If you are experiencing technical difficulties with the SERFF system or problems accessing the SERFF alternative remote access website, please direct your questions to the SERFF Help Desk at 816-783-8990 or email <u>sfahelp@naic.org</u>. The Department of Insurance cannot help with computer systems issues or technical issues related to SERFF. The SERFF Help Desk is staffed Monday through Friday from 8:00am to 5:00pm CST. If a Customer Support Analyst is not available, please leave a message with the SERFF Help Desk. Your call or email will be returned the next business day by SERFF staff.



# Click past the legal stuff ...

**Click Accept** 



Help



The SERFF Filing Access Interface ("Interface") is the property of the NAIC. This system is intended to facilitate an alternative means of access to rate and form filings and health plan binders as made available by the State Insurance Department. The State has chosen to make this Interface available as an option for members of the public to use when obtaining publically available rate and form filings and health plan binders. These rate and form filings and health plan binders are also available directly from the State.

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The laws of the State of Missouri shall be applicable to the interpretation of these terms, without regard to any conflict of law provisions. If any provision within these terms is held to be invalid or unenforceable, all remaining provisions shall be enforced. The NAIC may revise these Terms of Use at any time by updating this posting.





# Select the broad type of insurance

Clear Search

Health Plan Binder Search

Search Options			
Business Type:	Select 💌		
Product Coding Matrix:	Select		
Type of Insurance:	Property & Casualty		
Company Name:	Life, Accident/Health, Annuity, Credit		
	Begins With Contains		
NAIC Company Code:			
Insurance Product Name:			
	Begins With Contains		
SERFF Tracking Number:			
Start Submission Date:	6	Start Disposition Date:	ũ
End Submission Date:	6	End Disposition Date:	1
	Search		



# Click the down arrow next to Type of Insurance

Clar	or C	oor	ob
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Health Plan Binder Search

Search Options			
Business Type:	Property & Casualty		
Product Coding Matrix:	https://serff.com/serff_participation_map.htm		
Type of Insurance:	Type of Insurance • 0 Types of Insurance sele	ected	
Company Name:			
	Begins With Contains		
NAIC Company Code:			
Insurance Product Name:			
	Begins With Contains		
SERFF Tracking Number:			
Start Submission Date:	1	Start Disposition Date:	1
End Submission Date:	1	End Disposition Date:	1
	Search		



Search Options	
Business Type:	Property & Casualty
Product Coding Matrix:	https://serff.com/serff_participation_map.htm
Type of Insurance:	Type of Insurance    O Types of Insurance selected
Company Name:	Close
	01.0 Property
NAIC Company Code:	02.3 Flood
Insurance Product Name:	03.0 Personal Farmowners
	04.0 Homeowners
SERFF Tracking Number: Start Submission Date:	05.0 CMP Liability and Non-Liability 05.1 CMP Non-Liability Portion Only
Ford Submission Dates	
End Submission Date:	End Disposition Date:
	Search



















### I've selected "Other Liability-Occurrence/Claims Made"

#### Click "Close" when you've finished selecting

Search Options	
Business Type:	Property & Casualty *
Product Coding Matrix:	https://serff.com/serff_participation_map.htm
Type of Insurance:	Type of Insurance  Type of Insurance selected
Company Name:	
NAIC Company Code:	17.0 Other Liability-Occ/Claims Made
Income Developed Name	17.1 Other Liability-Claims Made Only
Insurance Product Name:	17.1 Other Liability-Occ Only
	17.2 Other Liability-Claims Made Only
SERFF Tracking Number:	17.2 Other Liability-Occ Only
Start Submission Date:	19.0 Personal Auto
End Submission Date:	End Disposition Date:
	Search



# The screen now shows 1 type of insurance selected

Search Options			
Business Type:	Property & Casualty		
Product Coding Matrix:	https://serff.com/serff_participation_map.htm		
Type of Insurance:	Type of Insurance Type of Insurance	ce selected	
Company Name:			
	Begins With Contains		
NAIC Company Code:			
Insurance Product Name:			
	Begins With Contains		
SERFF Tracking Number:			
Start Submission Date:		Start Disposition Date:	
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End Submission Date:	1	End Disposition Date:	1
	Search		



# Enter the name of the company or organization

Search Options	
Business Type:	Property & Casualty
Product Coding Matrix:	https://serff.com/serff_participation_map.htm
Type of Insurance:	Type of Insurance • 1 Type of Insurance selected
Company Name:	insurance services office
	Begins With Contains
NAIC Company Code:	
Insurance Product Name:	
	Begins With Contains
SERFF Tracking Number:	
Start Submission Date:	Start Disposition Date:
End Submission Date:	End Disposition Date:
	Search



# At your option, add start & end dates

When you're ready, click Search

### **Filing Search**

Search Options	
Business Type:	Property & Casualty *
Product Coding Matrix:	https://serff.com/serff_participation_map.htm
Type of Insurance:	Type of Insurance  Type of Insurance selected
Company Name:	insurance services office
	Begins With Contains
NAIC Company Code:	
Insurance Product Name:	
	Begins With Contains
SERFF Tracking Rumber:	
Start Submission Date:	1/1/2016 🗉 Start Disposition Date:
End Submission Date:	5/12/21
	Search

# You'll get a table of results

		Pages: (1 of	1) 🔄 🔄 1	Show: 20 🗸		
Company Name 🗘	NAIC Company Code ¢	Insurance Product Name \$	Sub Type Of Insurance ¢	Filing Type 🗘	Filing Status ᅌ	SERFF Tracking Number \$
Insurance Services Office, Inc.	0	CY-2017-OCYFR	17.0028 Cyber Liability	Form	Closed - Closed	ISOF-131176141
Insurance Services Office, Inc.	0	GL-2016-BPOP1	17.0001 Commercial General Liability	Rate	Closed - Processed	ISOF-130485156
Insurance Services Office, Inc.	0	GL-2016-RELP1	17.0001 Commercial General Liability	Rate	Closed - Processed	ISOF-130673253
Insurance Services Office, Inc.	0	GL-2017-BPOP1	17.0001 Commercial General Liability	Rate	Closed - Processed	ISOF-130913819
Insurance Services Office, Inc.	0	GL-2018-BPOP1	17.0001 Commercial General Liability	Rate	Closed - Processed	ISOF-131383411
Insurance Services Office, Inc.	0	GL-2018-OFR18	17.0001 Commercial General Liability	Form	Closed - Deemed	ISOF-131864277
Insurance Services Office, Inc.	0	GL-2018-RLC18	17.0001 Commercial General Liability	Rate	Closed - Processed	ISOF-131864284
Insurance Services Office, Inc.	0	GL-2018-RRU18	17.0001 Commercial General Liability	Rule	Closed - Processed	ISOF-131864281
Insurance Services Office, Inc.	0	GL-2019-BPOP1	17.0001 Commercial General Liability	Rate	Closed - Processed	ISOF-131803034
Insurance Services Office, Inc.	0	GL-2019-IPOP1	17.0001 Commercial General Liability	Rule	Closed - Processed	ISOF-131797064
Insurance Services Office, Inc.	0	GL-2020-OMJFR	17.0001 Commercial General Liability	Form	Closed - Deemed	ISOF-132611636
Insurance Services Office, Inc.	0	GL-2020-RELP1	17.0001 Commercial General Liability	Rate	Closed - Processed	ISOF-132596802
Insurance Services Office, Inc.	0	HH-2017-OFR17	17.0022 Other	Form	Closed - Deemed	ISOF-131203238
Insurance Services Office, Inc.	0	HH-2017-RLC17	17.0022 Other	Rate	Closed - Processed	ISOF-131203445
Insurance Services Office, Inc.	0	HH-2017-RRU17	17.0022 Other	Rule	Closed - Processed	ISOF-131203407
Insurance Services Office, Inc.	0	RP-2018-RGL18	17.0001 Commercial General Liability	Rule	Closed - Processed	ISOF-131525438

Pages: (1 of 1) 1 Show: 20 🗸



# Select a line and click on it to view a filing's details

Filing Informatio	n	Filing Outcome	
Product Name: Type Of Insurance: Sub Type Of Insurance: Filing Type: SERFF Tracking Number: Submission Date: Filing Status:	GL-2020-OMJFR 17.0 Other Liability-Occ/Claims M 17.0001 Commercial General Lia Form ISOF-132611636 12/8/20 Closed - Deemed	SERFF Status: Made Disposition Date: ability Disposition Status:	Closed 02/16/2021 Deemed
Company Inform	nation		
Company Name	Company Code	Address	Telephone Number
Insurance Services Office, Inc.		545 Washington Boulevard Jersey City, New Jersey 07310-1686	(201)469-2207
Attachments Forms None Available		Clear All Sele	ct All Select Current Version Only
Rate/Rule		Clear All Sele	ct All Select Current Version Only 🖃
None Available			
Supporting Documentatio	n	Clear All Sele	ct All Select Current Version Only
Document Name		Attachments	Date Submitted
Explanatory Memorandum		□	1/13/21
Previous Version Explanatory Memorandur	n	GL-2020-OM/ER-EM.ndf	12/8/20
Side by Side Comparison		CG 34 46 12 20.pdf     CG 34 47 12 20.pdf     CG 40 14 12 20.pdf     CG 40 15 12 20.pdf     CG 40 15 12 20.pdf     CG 40 16 12 20.pdf	12/8/20
Correspondence None Available			Clear All Select All 🖃
			Download Zip File

# Click a PDF link to download a form or explanatory memo





# Click the Download Zip File button for a copy of the filing

Filing Informatio Product Name: Type Of Insurance: Sub Type Of Insurance: Filing Type: SERFF Tracking Number: Submission Date: Filing Status:	R GL-2020-OMJFR 17.0 Other Liability-Occ/Claims Made 17.0001 Commercial General Liability Form ISOF-132611636 12/8/20 Closed - Deemed	Filing Outcome SERFF Status: Disposition Date: Disposition Status:	Closed 02/16/2021 Deemed
Company Inform	nation		
Company Name	Company Code	Address	Telephone Number
Insurance Services Office, Inc.		545 Washington Boulevard Jersey City, New Jersey 07310-1686	(201)469-2207
Attachments			
Forms		Clear All Selec	ct All Select Current Version Only
None Available			
Rate/Rule		Clear All Selec	ct All Select Current Version Only
None Available			
Supporting Documentation	n	Clear All Selec	ct All Select Current Version Only
Document Name	Attao	chments	Date Submitted
Explanatory Memorandum	□ Ø	GL-2020-OMJFR-EM.pdf GL-2020-OMJFR-NJ-EM(S).pdf	1/13/21
Previous Version Explanatory Memorandun	n 🗆 .	@GL-2020-OMJFR-EM.pdf	12/8/20
Side by Side Comparison	- 9 - 9 - 9 - 9 - 9	<u>CG 34 46 12 20.pdf</u> <u>CG 34 47 12 20.pdf</u> <u>CG 40 14 12 20.pdf</u> <u>CG 40 15 12 20.pdf</u> <u>CG 40 16 12 20.pdf</u>	12/8/20
Correspondence			Clear All Select All
None Available			
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## Open the Zip file, then open the PDF

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🛫 users (\\iiaany.org\network) (H:)						
🛫 multimedia (\\iiaany.org\network)	(1:)					
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2 items 1 item selected 27.1 KB	v <					>

# This file contains detailed information about the filing





# Including regulator objections ...

#### **Objection Letter**

Objection Letter Status	Pending Industry Response
Objection Letter Date	12/23/2020
Submitted Date	12/23/2020
Respond By Date	01/15/2021

Dear Anne Casillo,

#### Introduction:

For the review of the referenced filing we will require answers to the following questions/concerns.

#### **Objection 1**

Comments: Pursuant to N.J.A.C. 11:13-7.3, the issuance of commercial policies that contain defense costs in the policy limits or deductible is not permitted. Please revise the form accordingly or withdraw.

#### **Conclusion:**

Thank you. Sincerely, Darlene Potts



# And responses

#### Response Letter

Response Letter Status	Submitted to State
Response Letter Date	01/13/2021
Submitted Date	01/13/2021

Dear Darlene Potts, Introduction:

#### Response 1

#### Comments:

After further review we are removing CG 34 76 Defense Within Limits - Products/Completed Operations from consideration in New Jersey. Please see the attached supplement.

#### **Related Objection 1**

Comments: Pursuant to N.J.A.C. 11:13-7.3, the issuance of commercial policies that contain defense costs in the policy limits or deductible is not permitted. Please revise the form accordingly or withdraw.

Changed Items:

Supporting Document Schedule Item Changes				
Satisfied - Item:	Explanatory Memorandum			
Comments:				
Attachment(s):	GL-2020-OMJFR-EM.pdf GL-2020-OMJFR-NJ-EM(S).pdf			
Previous Version				
Satisfied - Item:	Explanatory Memorandum			
Comments:				
Attachment(s):	GL-2020-OMJFR-EM.pdf			

No Form Schedule items changed.

No Rate/Rule Schedule items changed. Conclusion:



# When searching for a carrier's filings, don't use the group name

Search Options				
Business Type:	Property & Casualty	•		
Product Coding Matrix:	https://serff.com/serff_participation_map.	htm		
Type of Insurance:	Type of Insurance • 1 Type of Insur	rance selected		
Company Name:	cna			
	Begins With      Contains			
NAIC Company Code:				
Insurance Product Name:				
	Begins With      Contains			
SERFF Tracking Number:				
Start Submission Date:	6	Start Disposition Date:	6	
End Submission Date:	ä	End Disposition Date:	6	
	Sea	ırch		



# ... or you'll get this

### Search Results

0 Filing(s) matching your criteria

... where Business Type is 'Property & Casualty' and Type of Insurance is '05.0 CMP Liability and Non-Liability' and Company Name like 'cna\*'

Pages: (1 of 1) 🔤 📨 💌 Show: 20 🗸						
Company Name ≎	NAIC Company Code ≎	Insurance Product Name ≎	Sub Type Of Insurance ≎	Filing Type ≎	Filing Status \$	SERFF Tracking Number ≎
No records found.						
Pages: (1 of 1)						



# Instead, enter the name of a carrier within the group

Search Options			
Business Type:	Property & Casualty		
Product Coding Matrix:	https://serff.com/serff_participation_map.htm		
Type of Insurance:	Type of Insurance * 1 Type of Insurance	e selected	
Company Name:	continental casualty		
	Begins With contains		
NAIC Company Code:			
Insurance Product Name:			
	Begins With Contains		
SERFF Tracking Number:			
Start Submission Date:		Start Disposition Date:	
End Submission Date:		End Disposition Date:	
	Search		



# Or enter the carrier's NAIC number, if you have it

Search Options		
Business Type:	Property & Casualty *	
Product Coding Matrix:	https://serff.com/serff_participation_map.htm	
Type of Insurance:	Type of Insurance  Type of Insurance selected	
Company Name:		
	Begins With Contains	
NAIC Company Code:	20443	
Insurance Product Name:		
	Begins With Contains	
SERFF Tracking Number:		
Start Submission Date:	1/1/16 🗊 Start Disposition Date:	
End Submission Date:	5/12/21	
	Search	



# Either one works

#### Search Results

31 Filing(s) matching your criteria

... where Business Type is 'Property & Casualty' and Type of Insurance is '05.0 CMP Liability and Non-Liability' and Company Name like 'continental casualty\*' and Submission Date between '01-01-16' and '05-12-21'

		Pages: (1 of :	2) 📧 < 12	▶ ▶ Show: 20	<b>~</b>	
Company Name ≎	NAIC Company Code ≎	Insurance Product Name ≎	Sub Type Of Insurance ≎	Filing Type \$	Filing Status ≎	SERFF Tracking Number ≎
Continental Casualty Company	20443	"Epack 3" Program - Form Filing	05.0000 CMP Sub- TOI Combinations	Form	Closed - Closed	CNAC-132482895
Continental Casualty Company	20443	CNA Paramount Package Endorsement Filing Program	05.0003 Commercial Package	Form	Closed - Deemed	CNAC-130658005
Continental Casualty Company	20443	Epack Extra Policy Program - Form Filing	05.0000 CMP Sub- TOI Combinations	Form	Closed - Deemed	CNAC-130601196
Continental Casualty Company	20443	National Dental Program - End Program	05.0003 Commercial Package	Form	Closed - Deemed	CNAC-130695646
Continental Casualty Company	20443	National Dental Program Forms- Rates-Rules Filing	05.0003 Commercial Package	Form/Rate/Rule	Closed - Approved	CNAC-130548171
Continental Casualty Company	20443	"Epack 3" policy Program	05.0000 CMP Sub- TOI Combinations	Form/Rate/Rule	Closed - Deemed	CNAC-132212838
Continental Casualty Company	20443	"Epack 3" Policy Program	05.0000 CMP Sub- TOI Combinations	Form/Rate/Rule	Closed - Deemed	CNAC-131799632
Continental Casualty Company	20443	"Epack 3" Program	05.0000 CMP Sub- TOI Combinations	Form	Pending State Action	CNAC-132823221
Continental Casualty Company	20443	"Epack 3" Program	05.0000 CMP Sub- TOI Combinations	Form	Closed - Deemed	CNAC-132069357
Continental	20443	CNA CONNECT	05.0002	Form	Closed - Deemed	CNAB-132355047



# Good luck with your searches

New Search

Refine Search Health Plan Binder Search

### Search Results

62 Filing(s) matching your criteria

... where Business Type is 'Property & Casualty' and Type of Insurance is '17.0 Other Liability-Occ/Claims Made' and Company Name like 'insurance services office\*'

		Pages: (1 of 4)	HE RE 1234	4 🕨 🕨 Show:	20 🗸	
Company Name ≎	NAIC Company Code ≎	Insurance Product Name ≎	Sub Type Of Insurance ≎	Filing Type \$	Filing Status ≎	SERFF Tracking Number ≎
Insurance Services Office, Inc.	0	CL-2012-OEND1	17.0000 Other Liability Sub-TOI Combinations	Form	Closed - Disapproved	ISOF-128730337
Insurance Services Office, Inc.	0	CL-2012-ORU1	17.0000 Other Liability Sub-TOI Combinations	Rule	Closed - Disapproved	ISOF-128730481

# How to Search for Insurance Carrier Filings Using SERFF



# NEW YORK

