

## Webinar System Requirements and Quick Help Links

We will email the link to access the webinar by 8:00 a.m. the morning of the program. These emails are sent to the individual registered. We recommend joining the webinar 20 minutes prior to the start of the broadcast in case any issues are encountered. Please use the links and information below for self-help.

### ZOOM Webinar

## System Requirements

**You may participate in a Webinar using any of the following:**

**1) laptop or desktop computer, 2) smartphone, or 3) tablet.**

***To run a Webinar on a computer:***

Your computer will need the following:

1. a reliable internet connection,
2. working speakers (note: there is not a call-in option to listen through your phone), and

***To run a Webinar on a mobile device (smartphone or tablet):***

Your mobile device will need the following:

1. a reliable internet connection. Since viewing the Webinar requires internet access, please remember that, if you are not connected to Wi-Fi, the terms of your phone provider's data usage plan may apply.
2. the Zoom mobile app. You may download this free app from your App Store at any time.

Prior to your Webinar, you will receive an invitation by email which also provides helpful details on making sure your computer or mobile device will be ready to run the Webinar.

## **GoTo Webinar**

### **System Requirements**

<https://support.goto.com/webinar/help/system-requirements-for-attendees-g2w010003>

**You can Try a Test Session by clicking on the above System Check link.**

**If you still have questions, contact us.**

Connecticut 860-563-1950

New York and Other States 800-962-7950 press 3

Revised 2/19/2025